

Listed below are the most common provider questions I am receiving for online training. Please visit www.pasanutritiontraining.com to access your training and create your new user account.

Does my username and password need to be the same as KidKare? No, this training is not connected to KidKare in any way. Please create a username and password that will be easy to remember as you will most likely login to this training multiple times prior to completing the course. Please keep this username and password in a spot where you will remember, as you will use this same information to access all future trainings. We recommend writing this information on your red enrollment folder.

What do I use for Agency Name during the create new user account process? Please use your daycare facility name for agency name as well as selecting First Step To Nutrition in the drop-down box selection in the sponsor section.

Do I have to complete the training in one session and how long does it take? The training if completed in one session takes approximately 3 hours to complete. I do not recommend taking the training all in one session, but instead breaking the 7 training modules into smaller sessions. You may complete this training at your own pace. You may exit a specific training clip and revisit that clip where you will be prompted to resume or start from the beginning.

What if I need more tries at a quiz than the 2 allowed? After 2 attempts and you still did not achieve an 80% or higher, the training does not allow additional attempts. Please contact support@pasanutritiontraining.com to unlock additional attempts. Please give them your name, your sponsor name First Step, email address, and what quiz you need additional attempts. They will then unlock the quiz so you may complete the training.

How do I print my Training Certificate? When you complete all 7 modules and pass each section quiz with an 80% or above, the print certificate function will become active. If the print option does not become active, please scroll to the bottom section titled Conclusion, to view what still needs to be completed.

Do I need to send you a copy of the Certificate of Completion? No, please keep your certificate in your records. I am notified by time and date in report format when each provider completes the course.

If you still need assistance in any of the steps for completing the course, you may email the help desk at support@pasanutritiontraining.com. They will answer any issues that you may have during the training process.

Thank you for your patience as all providers are learning this new training process together.
Anne Kurtz